

**ICAR-National Institute of Agricultural Economics and Policy Research**  
Customer Satisfaction Feedback Form

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	Level of Satisfaction				
	1	2	3	4	5
a) Technical Competency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Completeness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Compliance to schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Interaction & communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Overall Satisfaction Level:*

*1 = Poor; 2 = Average; 3 = Good; 4 = Very Good; 5 = Excellent*

**Note: For poor and average rating, please specify the reasons.**

Suggestions/ Reason, if any:

Filled by:

Designation:

Date: